



Good afternoon!

Much has been going on in our City with the outbreak of the Coronavirus, COVID-19, over the past week, especially the past several of days. The news is inundated with articles, stories, and theories and so much uncertainty remains regarding preventing the illness and avoiding exposure. Currently, our City... our world... have changed significantly in how we approach business and now conduct business.

The City of Radford first and foremost supports your business and we will continue to do so in these trying times. Changing our everyday routine can certainly be challenging and can lead to fear and anxiety. Several restaurants have now closed their indoor dining area and have incorporated creative ways to sustain business from carryout service, curbside and delivery. Other businesses have incorporated telework strategies to support their business needs. We are supportive of these measures and will continue to help you in any way that we can.

There are several initiatives that have been incorporated to date and additional measures will be rolled out over the next several weeks to assist you and your businesses during this time. Here in the City, we have delayed all utility bills for the next two weeks and with the approval of the Coronavirus Stimulus Package additional funding should help alleviate some hardships with individuals and businesses. Personal Property Tax filings for businesses have been delayed till July 1st and penalties and interest associated with meals and lodging tax will not be assessed till after September 1, 2020. Details are available through the Commissioner of Revenue. Transit service will be free and parking enforcement has been relaxed to support businesses with curb-side service.

Additionally, the Small Business Administration is offering low-interest federal disaster loans for working capital to Virginia small businesses suffering substantial economic injury as a result of the Coronavirus (COVID-19).

Please refer to the following resources for additional information:

<https://www.radfordva.gov/>

<http://www.vdh.virginia.gov/>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

<https://roanokesmallbusiness.org/covid19>

Please know, the City of Radford will continue to support the local business community throughout this time by providing resources to help maintain quality customer service while complying with all state and local guidelines. We are so very proud to have you be a part of our community. We will get through this together! If there is anything I can do to help and support you during these times, please let me know.

Thanks,

A handwritten signature in blue ink that reads "Kimberly D. Repass". The signature is written in a cursive, flowing style.

Kimberly D. Repass
Economic Development Director